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The Department of Workforce Services  
**Refugee Services Office (RSO)**  
140 E. 300 S. Salt Lake City, Utah • [jobs.utah.gov](http://jobs.utah.gov)

<b>Gerald Brown</b> , Director	801-526-9787	<b><a href="mailto:geraldbrown@utah.gov">geraldbrown@utah.gov</a></b>
<b>Becky Bell</b> , Administrative Assistant <i>Administrative support to RSO and Governor's Refugee Advisory Committee</i>	801-526-9483	<b><a href="mailto:rbell@utah.gov">rbell@utah.gov</a></b>
<b>Ayelen Butler</b> , Program Specialist <i>Employment Vista Program</i>	801-691-8522	<b><a href="mailto:aybutler@utah.gov">aybutler@utah.gov</a></b>
<b>Kendrick LaFleur</b> , Program Specialist <i>Youth</i>	801-403-9455	<b><a href="mailto:klafleur@utah.gov">klafleur@utah.gov</a></b>
<b>Joseph Nahas</b> , Program Specialist <i>Refugee community capacity building Refugee community grants</i>	801-759-5976	<b><a href="mailto:jnahas@utah.gov">jnahas@utah.gov</a></b>
<b>Norman Nakamura</b> , Program Specialist <i>Federal funding and grants Unaccompanied Refugee Minors Program</i>	801-526-9749	<b><a href="mailto:normannakamura@utah.gov">normannakamura@utah.gov</a></b>
<b>Irina Pierpont</b> , Program Specialist <i>Case management Adult ESL</i>	801-526-9759	<b><a href="mailto:ipierpont@utah.gov">ipierpont@utah.gov</a></b>
<b>Amy Wylie</b> , Program Specialist <i>TANF-funded housing program Volunteer and resource development</i>	801-651-9025	<b><a href="mailto:awylie@utah.gov">awylie@utah.gov</a></b>



**Department of Workforce Services**

Equal Opportunity Employer/Program.

Auxiliary aids and services are available upon request to individuals with disabilities. Call 801-526-9240. Individuals with speech or hearing impairments may call the state relay by dialing 711. Spanish Relay Utah: 1-888-346-3162.



## Refugee Team

DWS Metro Office • 720 S. 200 E. Salt Lake City, Utah • 801-536-7000

**Greg Bates**, Eligibility Supervisor

801-245-4729

gregbates@utah.gov

801-536-7115

**Robert Noyes**

801-536-7155

rnoyes@utah.gov

**Mona Kadir**

801-536-7151

mkadir@utah.gov

**Peggy Shay**

801-536-7138

pshay@utah.gov

**Halima Hussein**

801-536-7089

hhussein@utah.gov

**Sefik Feukic**

801-536-7147

sfeukic@utah.gov

**Darija Cerninski**, Employment Counselor Supervisor

801-536-7129

dcernin@utah.gov

**Abdi Sheikh**

801-536-7048

asheikh@utah.gov

**Deo Sharma**

801-536-7057

dsharma@utah.gov

**Ler Wah**

801-536-7054

lwah@utah.gov

**Marta Polanco**

801-536-7102

mpolanco@utah.gov

**Nazanin Nourmohammadi**

801-536-7144

nnourmohammadi@utah.gov

**Frederic Ntabwoba**

801-536-7069

fredrickn@utah.gov

**Mohamud Ahmed**

801-536-7077

mahmed@utah.gov

**Ali Rasheed**

801-536-7073

arasheed@utah.gov

**Katie Dietz**

801-536-7053

kdietz@utah.gov

**Valentine Mukundente**

801-536-7088

vmukundente@utah.gov

### Logan DWS

180 N. 100 W. Logan, Utah

**Nelda Ault**

435-792-0324

nault@utah.gov

Workforce Specialist and Refugee Case Manager

**Sheryl Tubbs**, Vista

sheryltubbs@utah.gov

### Park City DWS

435-649-8451

1960 Sidewinder Drive Suite 103 Park City, Utah

**Heber City DWS**

435-654-6520

69 N. 600 W. Suite C Heber, Utah

**Kenny Hicken**

801-602-8817

khicken@utah.gov

Supervisor and Job Developer, Park City and Heber

**Andrea McClure**, Case Manager

435-671-7557

andreamcclure@utah.gov

**Teresa Meyer**, Employment Counselor, Park City

801-342-2607

tmeyer@utah.gov

### Vistas

**David Borgia**

801-707-8417

dborgia@utah.gov

801-580-7497

**Stephanie Curtiss**

724-954-8848

stephaniecurtiss@utah.gov

**Nancy Mayhall**

925-321-4831

nmayhall@utah.gov

**Annette Harris**

702-379-7236

**Christina Nunez**

805-453-6771

cnunez@utah.gov

Online case information available at [jobs.utah.gov/mycase](https://jobs.utah.gov/mycase)



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## Resettlement Agencies

### Catholic Community Services (CCS)

745 E. 300 S. Salt Lake City, Utah 84102

801-977-9119

ccsutah.org

*Jurisdiction for the first six months, then referred to AAU*

### Refugee Resettlement and Immigration

**Aden Batar**, Director

801-428-1254

abatar@ccsutah.org

**Vladimir Martirosov**, Supervisor

801-428-1245

vmartirosov@ccsutah.org

**Janet Healy**, Volunteer Coordinator

801-428-1242

jhealy@ccsutah.org

**Raul Yumul**, Volunteer Coordinator

801-977-9119

ryumul@ccsutah.org

**Jeanett Hock**, Housing Coordinator

801-428-1252

jhock@ccsutah.org

**Alyssa Williams**, J.D., Immigration Attorney

801-977-9119

awilliams@ccsutah.org

**Buu Diep**, Refugee Foster Care Coordinator

801-428-1239

bdiep@ccsutah.org

**Monica Rich**, Donations Coordinator

801-363-7710 ext. 1418

mrich@ccsutah.org

### International Rescue Committee (IRC)

221 S. 400 W. Salt Lake City, Utah 84101

801-328-1091

rescue.org

After hours (leave a message for emergencies)

801-913-4732

*Jurisdiction for the first two years, then referred to AAU for limited services*

**Patrick Poulin**, Resettlement Director

801-883-8451

patrick.poulin@rescue.org

**Elicia Smith**, Casework Supervisor

801-883-8459

elicia.smith@rescue.org

**Lyn Spataro**, Volunteer Coordinator

801-883-8456

lyn.spataro@rescue.org

**Sarah Callicutt**, Donations Coordinator

801-883-8457

sarah.callicutt@rescue.org

**Becky Gardner**, Logistics Coordinator

becky.gardner@rescue.org

**Ashley Nguyen**, Health Program Manager

ashley.nguyen@rescue.org

*Resettlement agencies are required to provide Core Services as stipulated by the Cooperative Agreement they enter into with the U.S. Department of State. Resettlement agencies employ case managers, medical coordinators and job developers to help carry out their responsibilities.*

### Pre-Arrival Support

*Housing setup, including furnishings and household supplies, food, clothing and airport reception*

### Post-Arrival Support to Be Completed within the First 30 Days

*Assessment; employment plan; match-grant orientation, food stamps, medicaid and cash assistance if match grant declined; social security and selective service; health screening; school enrollment for children and ESL enrollment for adults*



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## Refugee and Immigrant Center at Asian Association of Utah (RIC@AAU)

155 S. 300 W. Salt Lake City, Utah • 801-412-0577 or 801-467-6060 • [aau-slc.org](http://aau-slc.org)

**Shu Cheng**, Executive Director

801-990-9480

[shu@aaau-slc.org](mailto:shu@aaau-slc.org)

### Employment and Supportive Services

**Lina Smith**, Director

801-990-9499

[linas@aaau-slc.org](mailto:linas@aaau-slc.org)

**Nyuol Nyuol**, Supervisor

801-990-9455

[nyuoln@aaau-slc.org](mailto:nyuoln@aaau-slc.org)

**Elizabeth Hendrix**, Supervisor

801-990-9454

[elizabethh@aaau-slc.org](mailto:elizabethh@aaau-slc.org)

**Kelly Usher**, Administrative Assistant

801-990-9478

[kellyu@aaau-slc.org](mailto:kellyu@aaau-slc.org)

**Sarah Balland**, Employment Supervisor

801-990-9469

[sarahb@aaau-slc.org](mailto:sarahb@aaau-slc.org)

**Laura Vasquez**, Interpreting Coordinator

801-990-9498

[laurav@aaau-slc.org](mailto:laurav@aaau-slc.org)

**Marissa Beckstrom**, Volunteer Coordinator

801-990-9476

[marissab@aaau-slc.org](mailto:marissab@aaau-slc.org)

**Kossi Agbabli**, TANF Housing Coordinator

801-990-9473

[kossia@aaau-slc.org](mailto:kossia@aaau-slc.org)

**Esperance Rugomwa**, FEHP Case Manager

801-990-9474

[esperancer@aaau-slc.org](mailto:esperancer@aaau-slc.org)

*Half-price bus passes available for refugees at the Refugee Center at Asian Association (money order required); up to two children under five years old may ride free with one paying adult.*

### Community Wellness Services

**Andy Tran**, Treatment Coordinator

801-990-9485

[atran@aaau-slc.org](mailto:atran@aaau-slc.org)

**Kim Khuu**, Office Manager

801-990-9481

[kimk@aaau-slc.org](mailto:kimk@aaau-slc.org)

*Prevention programs include summer school, youth leadership, parenting education, social skills, tutoring, etc.*

*Intervention programs include youth and family case management and family crisis intervention.*

*Mental health services include mental health evaluation, prevention and early intervention, therapy, substance abuse treatment, anger management, domestic violence treatment, DUI, etc.*

### English as a Second Language, GED Preparation and Citizenship Test Preparation

**Gayane Manukyan**, ESL Coordinator

801-990-9475

[gayanem@aaau-slc.org](mailto:gayanem@aaau-slc.org)

*Programs include day and evening ESL classes at three levels with referral and liaison with resettlement agencies, DWS and local refugee providers; free or low-fee, small-group, pre-literate to intermediate English classes, emphasizing life skills and pre-employment; and computer literacy and U.S. civics.*



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### Salt Lake County

2001 S. State St. Suite S-2100 Salt Lake City, Utah 84190-2710

**Ze Min Xiao**, Refugee Services Liaison 385-468-4861 [zxiao@slco.org](mailto:zxiao@slco.org)

801-518-5530

**Supreet Gill**, New Roots 801-473-6682 [skgill@slco.org](mailto:skgill@slco.org)

**Salt Lake County Library** [slcolibrary.org](http://slcolibrary.org)

**Nyssa Densley** 801-944-7536 [ndensley@slcenter.org](mailto:ndensley@slcenter.org)

### Salt Lake City Corp

Mayor's Office of Diversity and Human Rights

**Yolanda Francisco-Nez**, Coordinator 801-535-7734 [yolandafrancisco-nez@sclgov.com](mailto:yolandafrancisco-nez@sclgov.com)

### South Salt Lake

**Demoina Voniarisoa** 801-518-9523 [dvoniarisoa@southsaltlakecity.com](mailto:dvoniarisoa@southsaltlakecity.com)

### Community Nursing Services

801-207-8777

1255 E. 3900 S. Salt Lake City, Utah 84124

**Mavis McAfee**, Director of immunizations

Walk-ins welcome; CNS offers immunization clinics at your location

### Dry Creek Charities Youth Soccer

**Brian Rasmussen** 801-455-5810 [drycreekcharity.org](http://drycreekcharity.org)

### Health Access Project (HAP)

140 W. 2100 S. Suite 208 Salt Lake City, Utah

**Jessie Oyler**, Director 801-412-3980

**Frederic Mugiraneza**, Refugee Case Manager 801-91504611 [frederic.hap@gmail.com](mailto:frederic.hap@gmail.com)

Primary care for the uninsured in Salt Lake valley; call for eligibility requirements; referral required

### Horizonte Welcome Center

1234 S. Main St. Salt Lake City, Utah 84101

**Michael Locklear**, Director 801-578-8574 ext. 411 [michael.locklear@slcschools.org](mailto:michael.locklear@slcschools.org)

### LDS Humanitarian Center

801-240-5954

Employment and ESL Training Program

1665 S. Bennett Road (2030 W.) Salt Lake City, Utah 84104

### Lutheran Social Services (LSS)

[lssu.org](http://lssu.org)

4392 S. 900 E. Salt Lake City, Utah 84124

**Leslie Whited**, CEO and Director of Ministry 801-558-0139 [lssutah@yahoo.com](mailto:lssutah@yahoo.com)



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## Partners (continued)

### University Neighborhood Partners

1060 S. 900 W. Salt Lake City, Utah 84104  
**Rosemarie Hunter**, Ph.D., LCSW, Director  
**Andrea Page**, Administrative Assistant

801-972-3596

[partners.utah.edu](http://partners.utah.edu)

[r.hunter@partners.utah.edu](mailto:r.hunter@partners.utah.edu)  
[a.page@partners.utah.edu](mailto:a.page@partners.utah.edu)

### University of Utah, Division of Occupational Therapy

**Yda Smith**, Ph.D.

801-541-8861

[yda.smith@hsc.utah.edu](mailto:yda.smith@hsc.utah.edu)

### University of Utah, School of Social Work

**Trinh Mai**, MSW, LCSW

801-581-4259

### Utah Food Bank

3150 S. 900 W. Salt Lake City, Utah  
**Walt May**

801-887-1249

[waltm@utahfoodbank.org](mailto:waltm@utahfoodbank.org)

### Utah Refugee Coalition Global Artisans

**Felecia Maxfield**

801-550-0922

[utahrefugee.org](http://utahrefugee.org)  
[fmaxfield@utahrefugee.org](mailto:fmaxfield@utahrefugee.org)



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## Community Volunteer Groups

### Because He First Loved Us Ministry

Discovery Christian Community Church  
5929 S. 900 E. Murray, Utah 84121

**Danielle Griffin Alcala**

801-979-7707

becausehefirstlovedus777@gmail.com

**Danjuma Alcala**

801-719-4038

danij2475@gmail.com

*Tuesday, 6:30 p.m.–8:30 p.m. at Discovery Christian Church*

*Thursday, 3:00 p.m.–5:00 p.m. at Seasons at Pebble Creek, Secret Garden Suite 264 (1700 S. 1700 E.)*

Tutoring and homework help for refugee kids and parents

### Big Brothers Big Sister of Utah

801-313-0303

bbbsu.org

151 E. 5600 S. Suite 200 Salt Lake City, Utah 84107

**Wendi Whittaker**

801-631-6731

wendi.whittaker@bbbsu.org

### English Skills Learning Center

4444 S. 700 E. Suite 100 Salt Lake City, Utah 84107

**Catherine Barnhart**, Executive Director

801-328-5608

c.barnhart@eslcenter.org

**Beth Garstka**, Volunteer Coordinator

801-328-5608

bgarstka@eslcenter.org

Free individualized English and citizenship instruction to adult refugees and immigrants with limited language skills

### LDS Innter City Project

**Bob Wylie**, Assistant Director

801-277-4057

rbwylie@gmail.com

### Utah Refugee Coalition

**Felicia Maxfield**

801-850-0922

fmaxfield@utahrefugee.org

Volunteer opportunities include working within refugee communities, building the capacity of the organization and performing community outreach and education to the general public.

### Youth Linc

1140 E. Brickyard Suite 76 Salt Lake Cit, Utah 84106

**Julia Wee**, Local Service Director

901-467-4417

office@youthlinc.org

Supports youth programming at the Hser Ner Moo Center

### Transitions for Refugee Youth (TRY)

1090 S. State St. (51 Harvard Ave.) Salt Lake City, Utah

**Hari Subba**

801-706-7866

harrylimbu10@yahoo.com

**JoJo Beyene**

801-484-4343 ext. 124

y.beyene@utah.edu

*Wednesday and Thursday, 5:00 p.m.–8:00 p.m.*

*Friday, 5:00 p.m.–7:00 p.m.*



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## English Language Learning Program

### **Refugee Center at Asian Association (RIC@AAU)**

155 S. 300 W. Salt Lake City, Utah 84102

**Gayane Manukyan**, ESL Coordinator

801-990-9475

[aau-slc.org](http://aau-slc.org)

[gayanem@aau-slc.org](mailto:gayanem@aau-slc.org)

### **American Preparatory Academy**

801-839-3613

[americanprep.org](http://americanprep.org)

1255 W. Crystal Ave. (2590 S.) West Valley City, Utah 84119

**Carolyn Sharette**, Director

[csharette@apamail.org](mailto:csharette@apamail.org)

**Melony Leavitt**, ESL Program

[mleavitt@apamail.org](mailto:mleavitt@apamail.org)

*Free English classes offered Tuesday–Friday; session one at 8:30 a.m. and session two at 9:30 a.m.*

### **English Language Center of Cache Valley**

435-750-6534

[elc-cv.org](http://elc-cv.org)

1544 N. 200 W. Logan, Utah 84341

**Katie Jensen**, Co-Director

[katie@elc-cv.org](mailto:katie@elc-cv.org)

### **English Skills Learning Center**

4444 S. 700 E. Suite 100 Salt Lake City, Utah 84107

**Catherine Barnhart**, Executive Director

801-328-5608

[c.barnhart@eslcenter.org](mailto:c.barnhart@eslcenter.org)

**Beth Garstka**, Community Outreach Director

801-328-5608

[b.garstka@eslcenter.org](mailto:b.garstka@eslcenter.org)

### **Granite Peaks Learning Center**

385-646-5447

[granitepeaks.org](http://granitepeaks.org)

501 E. 3900 S. Salt Lake City, Utah 84106

### **Guadalupe Center**

801-531-6100

[guadalupe-schools.org/index.html](http://guadalupe-schools.org/index.html)

340 S. Goshen St. Salt Lake City, Utah 84104

### **Horizonte Instruction and Training Center**

801-578-8574

[slc.k12.ut.us/sites/horizonte/esl.htm](http://slc.k12.ut.us/sites/horizonte/esl.htm)

1234 S. Main St. Salt Lake City, Utah 84101

### **Lutheran Social Services**

801-588-0139

4392 S. 900 E. Salt Lake City, Utah 84124

### **Salt Lake Community College**

801-957-3354

### **School of Applied Technology**

South City Campus, 1575 S. State St. Salt Lake City, Utah 84115

*More information can be found at [schools.utah.gov/adulted/public/site\\_directory.htm](http://schools.utah.gov/adulted/public/site_directory.htm)*



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## High School Diploma or GED Classes and Testing

### Horizonte Instruction and Training Center

1234 S. Main St. Salt Lake City, Utah 84101

**David Chavez**

801-578-8574

[slc.k12.ut.us/sites/horizonte/esl.htm](http://slc.k12.ut.us/sites/horizonte/esl.htm)

### Granite Peaks Learning Center

501 E. 3900 S. Salt Lake City, Utah 84106

*Multiple locations*

385-646-5447

[granitepeaks.org](http://granitepeaks.org)

### Stevens-Henager College

383 W. Vine St. Salt Lake City, Utah 84123

*Free GED test preparation*

801-531-1180

### High School Diploma or GED Classes and Testing

[schools.utah.gov/adulted/public/site\\_directory.htm](http://schools.utah.gov/adulted/public/site_directory.htm)

### Specific to GED Testing Centers

[schools.utah.gov/adulted/ged/examinee/center.htm](http://schools.utah.gov/adulted/ged/examinee/center.htm)

### Salt Lake Community College

**Diana Bevan**, Student Services

801-957-4105

[diana.bevan@slcc.edu](mailto:diana.bevan@slcc.edu)

### Salt Lake Community College

801-957-3354



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## Educational Resources

### School of Applied Technology

South City Campus, 1575 S. State St. Salt Lake City, Utah 84115

**Kevin Miller**, Director of Student Affairs 801-957-2122

**Rachel Colledge**, Manager of Special Projects 801-957-2103

kevin.miller@slcc.edu

rachel.colledge@slcc.edu

### Salt Lake Community College, Women's Business Institute

**Audrey Simpson** 801-957-5389

**Shailaja Akkapeddi** 801-957-5375

**Ann Mackin**

audrey.simpson@slcc.edu

shailaja.akkapeddi@slcc.edu

annmakin@slcc.edu

### Utah State Office of Education

801-538-7500

250 E. 500 S. P.O. Box 144200 Salt Lake City, Utah 84114-4200

**K-12 Services for Refugees** 801-538-7733

**Adult Education** 801-538-7824

[schools.utah.gov/adulted](http://schools.utah.gov/adulted)

### Waterford Institute — UPSTART

**Isaac Troyo**

**McCall Izatt**

*Computer-based preschool program for four-year-olds*

[utahupstart.org](http://utahupstart.org)

[isaactroyo@waterford.org](mailto:isaactroyo@waterford.org)

[mccallizatt@waterford.org](mailto:mccallizatt@waterford.org)

### Utah International Charter School

350 E. 3605 S. Salt Lake City, Utah

**Angie Rowland**

**Heather Williams**, Vista

801-707-5269

801-368-5733

[utahinternational.org](http://utahinternational.org)

[arowland@utahinternational.org](mailto:arowland@utahinternational.org)

[hwilliams@utahinternational.org](mailto:hwilliams@utahinternational.org)

*Chartered by Granite School District; apply online; opening fall 2013 for students grades 7-10*

### Head Start

**Sabrina Jimenez**

801-359-8749 ext. 36

[headstart-slcap.org](http://headstart-slcap.org)

[sjimenez@slcap.org](mailto:sjimenez@slcap.org)



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## School District Refugee Programs

### Canyons School District

**Analís Ruiz**  
**Richard Landward**

801-647-8058

analis.ruiz@canyonsdistrict.org  
richard.landward@canyonsdistrict.org

### Granite School District

**Paul Ross**, Administrator  
**Carrie Pender**, Refugee Family Specialist

385-646-4705 ext. 7418 paross@graniteschools.org  
385-646-4205 ext. 7340 cpender@graniteschools.org

*Granite District Language Academy at Cottonwood High School for grades 10–12*

### Jordan School District

**Hilda Lloyd**

801-567-8308

hilda.lloyd@jordan.k.12.ut.us

### Murray School District

**Wendy Bills**, Refugee Liaison

801-264-7400

wbills@murrayschools.org

### Salt Lake City School District

**Christal Rattanavilay**, Refugee Counselor

801-578-8574 ext. 231 christal.rattanavilay@slcschools.org  
801-244-3835

### Granite School District Family and Community Outreach Centers

**Virginia Sanchez**

801-783-6315

vlсанchez@graniteschools.org

*The purpose of Community Outreach Centers is to improve student achievement and parent involvement by establishing a unified partnership between schools, family and community. Available services include basic school orientation, parenting classes, assistance in filling out various applications, immunization fairs and parent nights, driver license test preparation, community resources, etc.*



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## Neighborhood Community Learning Centers (CLC)

### Salt Lake City — Central

**Lincoln Elementary CLC** 801-578-818

1090 S. Roberta St. Salt Lake City, Utah 84111

**Washington Elementary CLC** 801-578-8180

420 N. 200 W. Salt Lake City, Utah 84103

### Salt Lake City — Glendale

**Mountain View Elementary CLC**

1380 S. Navajo St. (1400 W.) Salt Lake City, Utah 84104

**Glendale Jr. High CLC** 801-974-8319

1430 S. Andrew Ave. (1430 S.) Salt Lake City, Utah 84104

### Salt Lake City — Poplar Grove

**Guadalupe CLC** 801-531-6100

340 S. Goshen St. (1040 W.) Salt Lake City, Utah 84104

### Salt Lake City — Rose Park

**Rose Park Elementary CLC** 801-578-8554

1105 W. 1000 N. Salt Lake City, Utah 84116

### South Salt Lake City

**Columbus CLC** 801-412-3217

2531 S. 400 E. Salt Lake City, Utah 84115

**Granite Park Jr. High CLC** 385-646-5174

3031 S. 200 E. Salt Lake City, Utah 84115

**Hser Ner Moo CLC** 801-466-3238

2250 S. 479 E. Salt Lake City, Utah 84115

**Lincoln CLC** 385-646-4894

450 E. 3700 S. Salt Lake City, Utah 84115

**SSL PAL — Pete Suazo Boxing Center**

2825 S. 200 E. Salt Lake City, Utah 84115

**Scott School CLC**

3238 S. 540 E. Salt Lake City, Utah 84115

**Woodrow Wilson Elementary CLC** 385-646-5102

2567 S. Main St. Salt Lake City, Utah 84115

**Pioneer Craft House**

3271 S. 500 E. Salt Lake City, Utah 84115



### Department of Workforce Services

Equal Opportunity Employer/Program

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## Neighborhood Community Learning Centers (continued)

### West Valley City

**Five Parks Community Action Center** 801-918-4640  
at Byde-A-Wyle Haciendas Mobil Park Clubhouse  
3455 S. 1185 W. West Valley City, Utah 84119

### Kearns

**Kearns Jr. High CLC** 385-646-5205  
4040 W. 5305 S. Salt Lake City, Utah 84118  
**Oquirrh Hills Elementary CLC** 801-646-4948  
5241 S. 4280 W. Salt Lake City, Utah 84114  
**Boys and Girls Club of South Valley** 801-284-4253  
244 E. Vine St. Murray, Utah 84107

*For more information, go to [uw.org](http://uw.org) and search community learning centers*



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## Programs for Families

### Department of Health

**Baby Your Baby Hotline** 800-826-9662

**Baby Watch Early Intervention** 801-584-8226

*Services for children birth to three years with developmental delays or disabilities*

**Child Care Resource and Referral** 866-GET-HUGS

**Child Abuse Hotline** 855-323-3237

**Child and Family Services (DCFS)** 801-538-4100

195 N. 1950 W. Salt Lake City, Utah 84116

**Mary Wilder**, Refugee Services Specialist [mwilder@utah.gov](mailto:mwilder@utah.gov)

**Domestic Violence Linkline** 800-897-5465

**Rape and Sexual Assault Crisis Line** 888-421-1100

**Eye Care for Kids Foundation** 801-255-8525

6895 S. State St. Salt Lake City, Utah

*Referral letter from any church, civic, educational or non-profit required*

**Family Support Center** [familysupportcenter.org](http://familysupportcenter.org)

1760 W. 4805 S. Taylorsville, Utah 801-955-9110

777 W. Center St. (7720 S.) Midvale, Utah 801-255-6881

2020 S. Lake St. (740 E.) 801-487-2942

801-487-7778

3663 S. 3600 W. West Valley City 801-967-4259

*Wide range of supportive services for families with children from birth to age 11*

*No-cost overnight crisis child care for a maximum 72 hours*

**Guadalupe Center** 801-531-6100 [guadalupe-schools.org/index.html](http://guadalupe-schools.org/index.html)

340 S. Goshen St. Salt Lake City, Utah 84104

*The Early Learning Center provides a continuum of services from birth to age nine*

**Head Start** 801-359-8749 ext. 36 [headstart-slcap.org](http://headstart-slcap.org)

**Sabrina Jimenez** [sjimenez@slcap.org](mailto:sjimenez@slcap.org)

**Hser Ner Moo Community Learning Center** at South Parc Apartments

479 E. 2250 S. Salt Lake City, Utah 84115

**Domoina Voniarisoa**, Coordinator 801-518-9523

[dvoniarisoa@southsaltlakecity.com](mailto:dvoniarisoa@southsaltlakecity.com)

**Raunde Everett**, Center Manager 801-466-3238

[reverett@southsaltlakecity.com](mailto:reverett@southsaltlakecity.com)

**Rachel Saunders**, Outreach Specialist 385-227-3026

[rachelsaunders76@gmail.com](mailto:rachelsaunders76@gmail.com)

*Community outreach programs including ESL and youth programs*



## Department of Workforce Services

Equal Opportunity Employer/Program

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## Programs for Families (continued)

### Immunization Hotline

801-534-4693

### Planned Parenthood

#### Salt Lake City Office

801-322-5571

654 S. 900 E. Salt Lake City, Utah 84102

*Monday–Thursday, 9:00 a.m.–8:00 p.m.*

*Friday, 10:30 a.m.–5:00 p.m.*

*Saturday, 11:00 a.m.–5:00 p.m.*

#### West Valley Office

801-973-9675

1906 W. 3600 S. West Valley City, Utah 84119

*Monday–Thursday, 9:00 a.m.–8:00 p.m.*

*Friday, 10:30 a.m.–5:00 p.m.*

*Saturday, 9:00 a.m.–5:00 p.m.*

#### South Jordan

801-254-2052

1091 W. S. Jordan Pkwy (106 S.) S. Jordan, Utah

*Monday–Friday, 11:00 a.m.–6:00 p.m.*

*Uninsured must call West Valley or South Jordan for an appointment*

### Pregnancy Resource Center

801-363-5433

644 S. 900 E. Salt Lake City, Utah 84102

### Rape Recovery Center

801-467-7282

24-hour crisis line

801-467-7273

2035 S. 1300 E. Salt Lake City, Utah

**Cindy Taylor**, Education and Outreach Coordinator

[c.taylor@raperecoverycenter.org](mailto:c.taylor@raperecoverycenter.org)

**Stephanie Murguia**, Diversity Coordinator

[s.murguia@raperecoverycenter.org](mailto:s.murguia@raperecoverycenter.org)

### Sunnyvale Neighborhood Center

3900 S. 700 W. Salt Lake City, Utah

**Ellie Goldberg**, Coordinator

801-209-2228

[ellieg@aau-slc.org](mailto:ellieg@aau-slc.org)

### UNP — Hartland Partnership Center

801-973-6055

1578 W. 1700 S. Salt Lake City, Utah 84104

**Kelby McIntyre**, Youth Center Coordinator

[kelby.mcintyre@utah.edu](mailto:kelby.mcintyre@utah.edu)

**Abdi Mohamed**, Coordinator

801-973-6055

[a.mohamed@partners.utah.edu](mailto:a.mohamed@partners.utah.edu)

### Utah State Office of Education

801-538-7680

### Summer Food Service Program (SFSP)

[schools.utah.gov/cnp](http://schools.utah.gov/cnp)

*Free meals to children up to 18 years old at approved locations*



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## Programs for Families (continued)

### Women, Infants and Children (WIC)

801-483-5451

3195 S. Main St. Salt Lake City, Utah

*WIC provides a specific, nutritious food supplement to pregnant, postpartum and breast-feeding women, infants and children up to five years old who are at risk because of inadequate nutrition and income*

### Youth Services, Salt Lake County Division

385-468-4500

[slcoyouth.org](http://slcoyouth.org)

177 W. Price Ave. (3610 S.) Salt Lake City, Utah

[jjs.utah.gov/youth-services.htm](http://jjs.utah.gov/youth-services.htm)

**Mike Johnson**

385-468-4529

[mjohnson@slco.org](mailto:mjohnson@slco.org)

### Youth Support Systems

[yssutah.org](http://yssutah.org)

3392 W. 3500 S. West Valley City, Utah 84119

**Toni Pegues, LCSW, Therapist**

801-969-3307

[tpegues@yssutah.org](mailto:tpegues@yssutah.org)

### YWCA of Salt Lake City

801-537-8600

[ywca.com](http://ywca.com)

322 E. 300 S. Salt Lake City, Utah 84111

#### Domestic Violence Shelter

801-537-8604

Teen Home and Crisis Nursery

**Sama Ibrahim**

801-537-8624

[sibrahim@ywca.com](mailto:sibrahim@ywca.com)

**Karen Romero**

801-537-8650

[kromero@ywca.com](mailto:kromero@ywca.com)

Director of Women in Jeopardy Program



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## Youth Programs

### Because He First Loved Us Ministry

#### Discovery Christian Community Church

5929 S. 900 E. Murray, Utah 84121

**Danielle Griffin Alcala**

801-979-7707

becausehefirstlovedus777@gmail.com

**Danjuma Alcala**

801-719-4038

danij2475@gmail.com

*Tutoring and homework help for refugee kids and parents and sports programs*

### Big Brothers Big Sisters of Utah

801-313-0303

bbbsu.org

151 E. 5600 S. Suite 200 Salt Lake City, Utah 84107

**Wendi Whittaker**, Refugee Program Coordinator

wendi.whittaker@bbbsu.org

### Boys and Girls Clubs of Greater Salt Lake

#### Boys and Girls Club — Capitol W.

801-531-7652

bgcgsl.org

567 W. 300 N. Salt Lake City, 84116

#### Boys and Girls Club

801-364-9118

julie.trujillo@bgcgsl.org

464 S. Concord St. (1235 W.) Salt Lake City, Utah 84104

#### Boys and Girls Club of Sugarhouse

801-484-0841

wendy.thompson@bgcgsl.org

968 E. Sugarmon Dr. (2225 S.) Salt Lake City, Utah 84104

#### Boys and Girls Club of Murray

801-284-4259

mcox@bgcsv.org

224 E. Vine St. Murray, Utah

#### Boys and Girls Club of Midvale

801-256-9008

wswartzfager@bgcsv.org

7631 S. Chapel St. (500 W.) Midvale, Utah

*Scholarships available*

### Breakthrough Soccer

**Brian Rasmussen**

801-455-5810

drycreekcharity.org

### Hser Ner Moo Community Learning Center at S. Parc Apartments

479 E. 2250 S. Salt Lake City, Utah 84115

**Domoina Voniarisoa**, Coordinator

801- 518-9523

dvoniarisoa@southsaltlakecity.com

**Raunde Everett**, Center Manager

801-466-3238

reverett@southsaltlakecity.com

**Rachel Sanders**, Outreach Specialist

382-227-3026

rachelsander76@gmail.com

### Islamic Society of Greater Salt Lake

#### Youth Programs for Muslim Youth

#### Khadeeja Islamic Center

1019 W. Parkway Ave. West Valley City, Utah 84119

**Register with Dr. Farhan Butt**

801-946-6954

*Saturdays 10:30 a.m.–1:30 p.m.*



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## Youth Programs (continued)

### Lifting Youth to Future Employment (LYFE)

801-468-0115

1385 S. State St. Suite 123 Salt Lake City, Utah 84115

**Julia Story**, DWS Program Specialist

jstory@utah.gov

*For ages 16–21*

### Refugee Center at Asian Association (RIC@AAU)

801-990-9481

Youth Programming

155 S. 300 W. Salt Lake City, Utah 84102

### South Salt Lake PAL — Pete Suazo Boxing Gym

2825 S. 200 E. Salt Lake City, Utah

**Brynley Graham**, Project Coordinator

bgraham@southsaltlakecity.com

### SpyHop Productions

801-532-7500

511 W. 200 S. Suite 100 Salt Lake City, Utah 84101

spyhop.org

### Sunnyvale Neighborhood Center

3900 S. 700 W. Salt Lake City, Utah

**Ellie Goldberg**, Coordinator

801-209-2228

ellieg@aaau-slc.org

### Transitions for Refugee Youth (TRY)

1090 S. State St. (51 Harvard Ave.) Salt Lake City, Utah

**Hari Subba**, Program Coordinator

801-706-7866

harrylimbu10@yahoo.com

**Jojo Beyene**, Program Coordinator

801-484-4343 ext. 124

y.beyene@utah.edu

*Youth Tutoring: Wednesday and Thursday, 5:00–8:00 p.m.; Friday, 5:00–7:00 p.m.*

### UNP Hartland Partnership Center

1578 W. 1700 S. Salt Lake City, Utah 84104

**Abdi Mohamed**, Coordinator

801-973-6055

a.mohamed@partners.utah.edu

**Kelby McIntyre**, Youth Center Coordinator

801-973-6055

kelby.mcintyre@utah.edu

*The UNP-Hartland Partnership Center is a capacity-building project with university members and residents*

### Utah Dream Center

801-244-7934

utahdreamcenter.org

1624 S. 1000 W. Salt Lake City, Utah 84126

**Alfred Murillo**

alfred@utahdreamcenter.org



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## Youth Programs (continued)

### Utah Federation for Youth

**Whitney Wallace**, Program Manager

801-468-0699

ufyi.org

whitney@ufy.org

### Utah International Charter School

350 E. 3605 S. Salt Lake City, Utah

**Angie Rowland**, Planning Year Director

801-707-5269

utahinternational.org

arowland@utahinternational.org

*Apply online; opening fall 2013 for students grades 7–10; opening fall 2014 for students grades 7–12*

### Youth City

youthcity.com

*Located in city community centers, schools and parks; learn new skills in a structured setting*

#### Central City: Ken Perko

385-468-1555

ken.perko@slcgov.com

615 S. 300 E. Salt Lake City, Utah 84111

#### Fairmont Park: Andrew McCormick

801-466-0904

andrew.mccormick@slcgov.com

1040 E. Sugarmont Drive (2250 S.) Salt Lake City, Utah 84106

#### Liberty Park: John Lyman

801-533-0485

john.lyman@slcgov.com

North Shelter, 700 E. 1300 S. Salt Lake City, Utah 84103

### Youth City Teen

#### Ricardo Venegas

801-535-7917

ricardo.venegas@slcgov.com

210 E. 600 S. Salt Lake City, Utah 84111



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## Programs for Seniors

### Adult Protective Services

801-538-3567

*Include the following information when reporting alleged abuse or neglect:*

- Name, address and phone number of victim
- Name and address of alleged perpetrator
- Name of person reporting
- Reason for concern (alleged abuse, neglect)

### Easter Seals Senior Community Service Employment Program

801-536-7009

[easterseals.com/scsep](http://easterseals.com/scsep)

DWS upstairs Metro office, 720 S. 200 E.

*Eligible participants are 55 or older and looking for work*

### Elderly Refugee Citizenship Program

#### Catholic Community Services

801-428-1259

745 E. 300 S. Salt Lake City, Utah 84102

**Emily McKenzie**, Legal Coordinator

801-759-6165

[emckenzie@ccsutah.org](mailto:emckenzie@ccsutah.org)

*For seniors over age 60*

### English Skills Learning Center

4444 S. 700 E. Suite 100, Salt Lake City, Utah 84107

**Catherine Barnhart**, Executive Director

801-328-5608

[c.barnhart@eslcenter.org](mailto:c.barnhart@eslcenter.org)

**Beth Garstka**, Community Outreach Director

801-328-5608

[b.garstka@eslcenter.org](mailto:b.garstka@eslcenter.org)

### Salt Lake County Aging Services

385-468-3200

[aging.slco.org](http://aging.slco.org)

2001 S. State St. Suite N2300 Salt Lake City, Utah 84190

*Aging Services offers an array of programs and services, including Meals On Wheels, senior companion, senior employment, etc.*



## Department of Workforce Services

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## Salt Lake City Social Security Office

175 E. 400 S. Suite 500 Salt Lake City, Utah 84111 • [socialsecurity.gov](https://socialsecurity.gov)

### Directions

*Office is located across the street and north of city hall and across the corner from the downtown Salt Lake City Public Library. From I-15 northbound, exit on 600 S. and from I-15 southbound exit on 400 S. From the airport, take take I-80 E.*

### Parking

*Public parking is available for a fee; we do not validate*

### Phone Appointments

Local	866-851-5275
National	800-772-1213
TTY	801-524-5047

*Office Hours are Monday through Friday, 9:00 a.m.–3:30 p.m.*

### Seven-Year Limit for Certain Noncitizens Receiving Supplemental Security Income

*Some refugees and other noncitizens can get SSI for up to seven years. If your SSI payments are limited to seven years because of your particular noncitizen status, we will send you a letter telling you when your seven-year period ends. We will send you another letter explaining your rights to appeal before we stop your payments. You may receive SSI for a maximum of seven years from the date DHS granted you a status in one of the following categories, provided the status was granted within seven years of filing for SSI:*

- *Refugee*
- *Asylee*
- *Person whose deportation or removal is being withheld*
- *"Cuban and Haitian entrant" under the Refugee Education Assistance Act*
- *"Amerasian immigrant"*



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## Mental Health Care Services

### **The Children's Center**

801-582-5534 ext. 349

### **Safety Net Program for Families with Young Children**

350 S. 400 E. Salt Lake City, Utah 84111

### **Refugee Center at Asian Association of Utah (RIC @ AAU)**

Community Wellness Services

801-990-9481

155 S. 300 W. Salt Lake City, Utah

### **Utah Health and Human Rights Project (UHHR)**

801-363-4596

225 S. 200 E. Suite 250 Salt Lake City, Utah 84111

*UHHR provides services to refugees, asylees and immigrants who have endured severe human rights abuses, including torture, war-related trauma and human trafficking*

### **Valley Mental Health (VMH)**

801-539-7000

North Valley Mental Health, 1020 S. Main Suite 100 Salt Lake City, Utah 84101

### **24-Hour Crisis Care and Services**

801-261-1442

Toll free

1-800-537-8739

### **University of Utah Outreach Team**

801-587-3000

### **NAMI**

Jacqueline Gomez-Arias

801-323-9900

[jacqueline@namiut.org](mailto:jacqueline@namiut.org)

Director, Outreach Coordinator

### **National Suicide Prevention Lifeline**

1-800-273-TALK (8255)

*A toll free, 24-hour service that will connect you to someone in your area*



## **Department of Workforce Services**

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## Dental Services

### Family Dental Plan Salt Lake Clinic

801-715-3400

168 N. 1950 W. Suite 202 Salt Lake City, Utah 84116

**Jackie Gerber**

801-233-6638

jackiegerber@utah.gov

*Monday–Thursday, 7:30 a.m.–6:00 p.m.*

*Accepts children on Medicaid and adults on PCN*

### Ellis Shipp Family Dental Plan Clinic

801-715-3400

168 N.1950 W. Salt Lake City, Utah 84116

*Accepts children on Medicaid and adults on PCN*

### Discounted Dental

801-983-0345

1383 S. 900 W. Suite 128 Salt Lake City, Utah 84104

*Call for an appointment; fees for services*

### Donated Dental

801-983-0345

1383 S. 900 W. #128 Salt Lake City, Utah 84104

*Call for instructions to receive services*

### Central City Dental Clinic

801-325-9538

461 S. 400 E. Salt Lake City, Utah 84111

*Open Tuesday–Friday; accepts children on Medicaid (up to age 18) and PCN; accepts uninsured adults for emergencies only, first-come, served; arrive as early as 6:30 a.m. with ID and proof of income*

### Stephen D. Ratcliffe Clinic

801-328-5750 or -5751

1365 W. 1000 N. Salt Lake City, Utah 84116

*Open Tuesday–Friday; accepts children on Medicaid (up to age 18) and PCN; accepts uninsured adults for emergencies only, first-come, served; arrive as early as 6:30 a.m. with ID and proof of income*

### Private Providers

801-355-8677

**Walter Romney D.M.D.**

**Briant Romney D.M.D.**

**L. Clark Romney D.M.D.**

525 E. 100 S. Suite 430 Salt Lake City, Utah 84102

*Accepts children on Medicaid*



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## Dental Services (continued)

### A Kids Place Dental Services

292 E. 3900 S. Salt Lake City, Utah

801-747-8019

530 E. 500 S. Salt Lake City, Utah

801-747-8000

*Accepts children on Medicaid (up to age 17)*

### Salt Lake City Dental Hygiene Clinic

801-957-6001

Jordan Campus, HTC 133, 3491 W. Wights Ford Road (9000 S.) Salt Lake City, Utah 84088

*Appointments available September–April; \$20.00 for cleaning, xrays and exam*

### Sealants for Smiles

[sealantsforsmiles.org](http://sealantsforsmiles.org)

### Fortis Dental Hygiene College

801-713-0915

3949 S. 700 E. Suite 200 Salt Lake City, Utah 84107

*Low fees for cleaning, x-rays, etc.*



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## Medicaid Programs

### Health Programs

**Teri McPhail**, Representative

801-538-9147

tmcphail@utah.gov

**Tami Spencer**, Specialist

801-538-9149

tamispencer@utah.gov

#### Refugee Medicaid

*For the first eight months a refugee is in the United States*

#### Traditional Medicaid

#### Non-Traditional Medicaid

#### Children's Health Insurance Program (CHIP)

*Open enrollment*

#### Primary Care Network (PCN)

*For adults who do not qualify for Medicaid; call for enrollment information*

### Transportation

*If you do not have your own transportation to and from your medical appointments, you can ask for a Utah Transit Authority (UtahA) bus pass by calling your Medicaid Eligibility Worker. If there is a medical reason you can't use the bus, you may qualify for services through UTA FlexTrans. To apply for this service, call the Medicaid Information Line at 1-801-538-6155 or toll free at 1-800-662-9651 and ask for the Transportation Unit. Non-emergency transportation is covered by Medicaid. Call PickMeUp Medical Transport at (toll free) 1-888-822-1048. Salt Lake County Aging Services provides transportation for life-sustaining medical appointments. You must be at least 60 years old and lack other transportation options.*

## Medicaid HMOs

*Molina and Healthy U are Medicaid HMOs. Make sure to use the correct facility and provider.*

#### Molina

888-483-0760

molinahealthcare.com

#### Healthy U

Toll free

801-587-6480

888-271-5870

uhealthplan.utah.edu

#### Health Choice Utah, Inc.

#### an Iasis Healthcare Company

Joyce Kim

801-984-6406



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## University of Utah Community Clinics

### **Redwood Health Center**

801-213-9900

1525 W. 2100 S. Salt Lake City, Utah 84119

*Monday–Friday, 8:00 a.m.–5:00 p.m.*

*Saturday and Sunday, 9:00 a.m.–8:00 p.m.*

*Urgent Care Clinic: Monday–Friday, 5:00 p.m.–8:00 p.m.*

### **University of Utah Sugar House Health Center**

801-581-2000

1138 E. Wilmington Ave. Salt Lake City, Utah 84106

*Monday–Friday, 8:00 a.m.–5:00 p.m.*

### **University of Utah Madsen Health Center**

801-581-8000

555 S. Foothill Blvd. Salt Lake City, Utah 84112

*Monday–Friday, 8:00 a.m.–5:00 p.m.*

### **University of Utah Greenwood Health Center**

801-213-9400

7495 S. State St. Midvale, Utah 84047

*Monday, 8:00 a.m.–7:00 p.m.*

*Tuesday–Friday, 8:00 a.m.–5:00 p.m.*

### **University of Utah South Jordan Center**

801-213-9800

1091 W. South Jordan Parkway South Jordan, Utah

### **University of Utah West Ridge Center**

801-213-9200

3730 W. 4700 S. West Valley City, Utah



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Equal Opportunity Employer/Program

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## Health Clinics of Utah

### Health Clinics of Utah (HCU)

168 N. 1950 W. Salt Lake City, Utah 84116

*Monday–Friday, 7:30 a.m.–6:00 p.m.*

*Accepts most insurance as well as Medicaid, CHIP, PCN and Medicare*

801-715-3500

[health.utah.gov/clinics](http://health.utah.gov/clinics)

### Ellis R. Shipp Public Health Center

4535 S. 5600 W. West Valley City, Utah

385-468-3700

### South Main Public Health Center

3690 S. Main St. Salt Lake City, Utah

801-468-3690

### Southeast Public Health Center

9340 S. 700 E. Sandy, Utah

801-255-7114



## Department of Workforce Services

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities. Call 801-526-9240. Individuals with speech or hearing impairments may call the state relay by dialing 711. Spanish Relay Utah: 1-888-346-3162.



## IHC Intermountain Community and School Clinics

### **Intermountain Neighborhood Clinic**

801-977-0502

855 W. California Ave. (1330 S.) Salt Lake City, Utah 84104

*Monday–Friday, 9:00 a.m.–4:00 p.m.; closed for city and state holidays  
Urgent and primary care for patients of all ages and incomes with no boundary restrictions*

### **Intermountain Pamela J. Atkinson Clinic**

801-578-8376

Lincoln Elementary School

1090 S. Roberta St. (250 E.) Salt Lake City, Utah 84111

*Monday–Thursday, 8:00 a.m.–4:00 p.m.; Friday 8:00 a.m.–noon; closed for school holidays  
ZIP codes 84101, 84102, 84105, 84106, 84111 and 84115 and Lincoln Elementary students and their families*

### **Intermountain Rose Park Elementary Clinic**

801-364-2434

1105 W. 1000 N. Salt Lake City, Utah 84116

*Monday, noon–8:00 p.m.; Wednesday and Thursday, 9:00 a.m.–5:00 p.m.; closed Tuesday and Friday  
ZIP codes 84116, 84114 and 84103 and Rose Park Elementary students and their families*

### **Intermountain North Temple Clinic**

801-359-0901

54 N. 800 W. Salt Lake City, Utah 84116

*Monday–Saturday, 10:00 a.m.–7:30 p.m.; Sunday, noon–6:00 p.m.  
Urgent (no primary) medical care with no geographical boundary restrictions  
Accepts Medicaid, Medicare, PCN, CHIP and some private insurance, or charges on a sliding scale*



### **Department of Workforce Services**

Equal Opportunity Employer/Program

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## Community Health Centers

*CHC accepts most private insurance policies, Medicaid, Medicare and CHIP. Patients without insurance may qualify for "slide fee" discount based on income, family size and ability to pay.*

### **Central City**

461 S. 400 E. Salt Lake City, Utah 84111

**Medical** 801-539-8617

**Dental** 801-325-9538

### **Stephen D. Ratcliffe, Dental**

1365 W. 1000 N. Salt Lake City, Utah 84116

**Medical** 801-328-5750

**Dental** 801-328-5756

### **Oquirrh View** (medical only)

801-964-6214

4745 S. 3200 W. Salt Lake City, Utah 84118

### **Copperview**

8446 Harrison St. (300 W.) Midvale, Utah 84047

**Medical** 801-328-5750

**Dental** 801-328-5756

### **72nd Street CHC** (medical only)

801-566-5494

220 W. 7200 S. Midvale, Utah 84047



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## Other Clinics and Services

### Maliheh Free Clinic

801-266-3700

415 E. 3900 S. Salt Lake City, Utah 84107

*Tuesday–Friday, 9:00 a.m.–noon, 1:00 p.m.–4:00 p.m.; by appointment only*

### New Hope Clinic

801-568-6700

65 E. 6850 S. Salt Lake City, Utah

### Exodus Clinic

801-250-9638

8211 W. 3500 S. Magna, Utah 84044

*Participants must 1) live in Magna, Kearns or western West Valley, 2) be uninsured, 3) have a household income below 80 percent of the median (roughly \$35,000 a year), 4) be unable to qualify for federal or state aid and 5) have a medical need; there are no geographical boundaries for breast exams and pap smears*

### Health Access Project (HAP)

140 W. 2100 S. Suite 208 Salt Lake City, Utah

**Jessie Oyler**, Director

801-412-3980

**Frederic Mugiraneza**, Refugee Case Manager 801-915-4611

*Primary care for the uninsured in the Salt Lake valley; call for eligibility requirements; referral required*

### Community Nursing Services

801-207-8777

[cns-cares.org](http://cns-cares.org)

1255 E. 3900 S. Salt Lake City, Utah 84124

**Mavis McAfee**, Director of Immunizations

*Walk-ins welcome; CNS offers immunization clinics*

### Midvale Family Health Clinic

801-566-6190

695 W. Center St. Midvale, Utah

### Immunization Hotline

801-534-4693



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<b>Alta View Hospital (IHC)</b> 9660 S.1300 E. Sandy, Utah 84094	801-501-2600
<b>Intermountain Medical Center (IHC)</b> 5121 S. Cottonwood S. Murray, Utah 84157	801-507-7000
<b>Jordan Valley Hospital (Iasis Health Care)</b> 3580 W. 9000 S. West Jordan, Utah 84088	801-561-8888
<b>LDS Hospital (IHC)</b> 8th Ave. (400 N.) C St. (300 E.) Salt Lake City, Utah 84143	801-408-1100
<b>Pioneer Valley Hospital</b> 3460 S. Pioneer Parkway (4155 W.) West Valley City, Utah 84120	801-964-3100
<b>Primary Children's Medical Center (IHC)</b> 100 N. Medical Drive (1750 E.) Salt Lake City, Utah 84113	801-662-1000
<b>St. Mark's Hospital (MountainStar)</b> 1200 E. 3900 S. Salt Lake City, Utah 84124	801-268-7111
<b>Salt Lake Regional Hospital and Medical Center</b> 1050 E. South Temple Salt Lake City, Utah 84102	801-350-4111
<b>University of Utah Hospital (UUHSC)</b> 50 N. Medical Drive (1950 E.) Salt Lake City, Utah 84132	801-581-2121
<b>Riverton Hospital (IHC)</b> 3741 W. 12600 S. Riverton, Utah 84065	801-285-4000





## Interpreters

### Salt Lake County

[diversity.slco.org/interpreter/interpretList.html](http://diversity.slco.org/interpreter/interpretList.html)

### Bridging the Gap Medical Interpreting Training

Department of Health

**Jelena Pasalic**

801-350-8136

[jaasalic@utah.gov](mailto:jaasalic@utah.gov)

### Interpretive Services at the Refugee Center at Asian Association

**Laura Vasquez**, Interpreter Coordinator

801-990-9455

[laurav@aau-slc.org](mailto:laurav@aau-slc.org)

### Find or Become a Court-Certified Interpreter

[utcourts.gov/resources/interp](http://utcourts.gov/resources/interp)

### Refugee Interpretive Service

UDOH TB and Refugee Health Program

**Jelena Pasalic**

801-350-8136

[jpasalic@utah.gov](mailto:jpasalic@utah.gov)

**Edwin Espinel**

801-538-9480

[eespinel@utah.gov](mailto:eespinel@utah.gov)

*The Utah Department of Health, TB and Refugee Health Program provides a 40-hour basic and intermediate training course called "Bridging the Gap." There is no registration fee to attend this training and the course materials will be provided free of charge. However, participants will be expected to attend the course in its entirety. In addition to being fluent in English, all applicants must be fluent in a second language and must be willing to act as medical interpreters. Priority will be given to applicants who work within the refugee health, Tuberculosis control, HIV, STD and Hepatitis prevention setting. All participants who attend the entire 40-hour training and successfully complete the final exam will receive a certificate of completion. The course covers the following:*

- *Basic interpreting skills: role, ethics, conduit and clarifier interpreting; managing the flow of the session; intervening; sight translation; memory development*
- *Introduction to the health care system: how doctors think, anatomy, common health problems, basic medical procedures*
- *Culture in interpreting: self-awareness, basic characteristics of specific cultures, traditional health care in specific communities, culture-brokering*
- *Communication skills for advocacy: listening skills, communications styles, appropriate advocacy*
- *Professional development*



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## Immigration and Citizenship

### U.S. Citizenship and Immigration Services

uscis.gov

*Resources on green card and citizenship process*

#### Catholic Community Services of Utah

801-977-9119

745 E. 300 S., Salt Lake City, Utah 84102

**Alyssa Williams, J.D.**, Immigration Attorney

awilliams@ccsutah.org

**Barbara Tagoi**

801-428-1259

btagoi@ccsutah.org

#### International Rescue Committee

801-328-1091

221 S. 400 W. Salt Lake City, Utah 84101

**Tatjana Micic**, Immigration Specialist

tatjana.Micic@rescue.org

#### U.S. Citizenship & Immigration Services

1-800-375-5283

660 S. 200 E. Suite 400 Salt Lake City, Utah 84111

**Jeanne Kent**

801-320-6971

jeanne.kent@uscis.dhs.gov

## Citizenship Test Preparation

#### English Skills Learning Center

801-328-5608

4444 S.700 E. Suite 100 Salt Lake City, Utah 84107

**Ahmad Zia**, Citizenship Coordinator

a.zia@eslcenter.org

**Mark Lowe**, Citizenship Outreach Specialist

m.lowe@eslcenter.org

#### Catholic Community Services

801-428-1259

Elderly Refugee Citizenship Program for Seniors Over 60

745 E. 300 S. Salt Lake City, Utah 84102

*Walk-in appointments available on Wednesdays*

#### Granite Peaks

385-646-5447

granitepeaks.org

*Citizenship preparation classes*

#### Refugee Center @ Asian Association

155 S. 300 E. Salt Lake City, Utah

**Gayane Manukyan**, Coordinator

801-990-9475

*English as a Second Language and citizenship test preparation*

#### IRC Citizenship Preparation Program for Burundi Community

**Alex Ngendakuriyo**

alexn@aau-slc.org



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## Housing Services

*All correspondence is through mail, so keep Housing informed of address changes.*

### **Housing Authority of the County of Salt Lake**

801-284-4400

[hacsl.org](http://hacsl.org)

3595 S. Main St., Salt Lake City, Utah 84115

#### **TANF-Funded Refugee Housing**

**Randy Grant**, Supportive Housing Manager

[randygrant@hacsl.org](mailto:randygrant@hacsl.org)

**Nailya Ragimova**, Program Specialist

801-284-4400

[nragimova@hacsl.org](mailto:nragimova@hacsl.org)

### **Section 8 Rent Subsidy**

*Individuals locate their own apartment and their rent is subsidized. The Section 8 Voucher Program offers an applicant the opportunity to find housing of their choice anywhere in the Salt Lake Valley. There is always a waiting list for the Section 8 Program.*

### **Public Housing**

*Housing Authority owns and manages apartments rented for 30 percent of the tenant's income. There is always a waiting list for public housing units. The current approximate waiting period for a one-bedroom senior unit is six to nine months. All other units have a waiting period of 12 to 24 months or longer.*

### **Salt Lake City Housing Authority**

801-487-2161

[haslcutah.org](http://haslcutah.org)

1776 S. West Temple Salt Lake City, Utah 84115

#### **Housing Choice Voucher**

*Individuals locate apartments and rent is subsidized. Currently, the wait is approximately 12 to 24 months. The Housing Choice Voucher is portable and can be used with any Housing Authority in the United States that has a voucher program, which encourages low-income families and individuals to move into areas of greater opportunity and to live outside areas of poverty.*

### **Public Housing**

*Housing Authority owns and manages apartments for families, the elderly and disabled persons. Rent is 30 percent of the tenant's income.*

### **West Valley City Housing Authority**

801-963-3320

[wvc-ut.gov/index.asp?NID=362](http://wvc-ut.gov/index.asp?NID=362)

3600 S. Constitution Blvd. (2700 W.) West Valley City, Utah 84119

#### **Section 8 Rent Subsidy**

*Individuals locate their own apartments and their rent is subsidized.*

### **Public Housing**

*Housing Authority owns and manages homes to rent to families.*

### **Search for Affordable Housing**

[findhousing.utah.gov](http://findhousing.utah.gov)



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## Housing Services (continued)

<b>Village North</b> 644 N. 900 W. Salt Lake City, Utah	801-521-8177	
<b>Keir Management</b> <b>Lorna Doone, Los Gables, Annie Laurie</b> 320 E. 100 S. Salt Lake City, Utah <i>Studio and one-bedroom apartments</i> <b>Dominguez Park I &amp; II</b> 3990 S. 700 W. Salt Lake City, Utah <i>Two-, three- and four-bedroom apartments</i>	801-355-8056  801-261-3061	
<b>LifeStart Village</b> <i>For single women with young children who are working towards financial self-sufficiency within two years.</i>	801-955-9110	
<b>Salt Lake Valley Health Dept. Sanitation and Safety Bureau</b> <b>Dale Keller</b> <b>Kerry Cramer</b> <i>Call to report housing violations</i>	801-313-6654 801-313-6663	dkeller@slco.org kcramer@slco.org
<b>Community Development Corporation of Utah</b> 501 E. 1700 S. Salt Lake City, Utah 84105 <i>Home buyer education classes, foreclosure counseling and down-payment assistance</i>	801-884-7222	cdcutah.org
<b>American Red Cross</b> 465 S.400 E. Suite 200 Salt Lake City, Utah 84111 <i>Monday–Friday, 8:00 a.m.–5:00 p.m. by appointment only</i>	801-323-7000	utahredcross.org
<b>Refugee and Immigrant Center at Asian Association of Utah</b> 155 S. 300 W. Salt Lake City, Utah 84115 <i>Emergency rent and utility assistance may be available</i>	801-412-0577	
<b>Catholic Community Services</b> 745 E. 300 S. Salt Lake City, Utah 84102	801-977-9119	
<b>Community Action Program</b> 764 S. 200 W. Salt Lake City, Utah 84101	801-359-2444	slcap.org
<b>Crossroads Urban Center</b>	801-364-7765	crossroads-u-c.org



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## Housing Services (continued)

347 S. 400 E. Salt Lake City, Utah 84111

*Open 9:00 a.m.–5:00 p.m.*

*Emergency fund may be used to assist with gasoline, prescriptions, utility bills and rent*

### **DWS Refugee Team**

801-536-7178

*Emergency cash assistance is available to DWS customers once a year to cover rent or utilities*

### **Home Energy Assistance Target (HEAT)**

801-521-6107

[housing.utah.gov/seal/heat.html](https://housing.utah.gov/seal/heat.html)

*HEAT provides winter home heating assistance and year-round energy crisis intervention for eligible low-income households throughout Utah*

### **Home Electric Lifeline Program (HELP)**

801-961-7286

[housing.utah.gov/seal/documents/HELPAApplicationfornonHEATseason08.pdf](https://housing.utah.gov/seal/documents/HELPAApplicationfornonHEATseason08.pdf)

*HELP assists Rocky Mountain Power low-income customers by providing a monthly discount of up to \$8.00 off the electric bill. Apply online or apply at the same time you apply for HEAT.*

### **LDS Welfare Square Transient Services**

801-240-7320

700 W. 700 S. Salt Lake City, Utah 84104

### **Utah Telephone Assistance (UtahAP) and Lifeline/Link-up**

801-538-8793

[housing.utah.gov/seal/applications.html](https://housing.utah.gov/seal/applications.html)

*Apply online or apply at the same time you apply for HEAT*

### **Weatherization for Your Home**

801-359-2444



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## Community Resources

### 211 Information and Referral

175 S. West Temple Salt Lake City, Utah 84101  
**Amy Bosworth**, 211 Director

888-826-9790 or 211 211ut.orgCall

amyb@uw.org

### United Way of Salt Lake

257 E. 200 S. Salt Lake City, Utah 84111

801-736-8929

uw.org

### Salt Lake Community Action Program (SLCAP)

764 S. 200 W. Salt Lake City, Utah 84101

801-359-2444

slcap.org

*The SLCAP is a not-for-profit organization that provides a wide range of services aimed at helping low-income people become self-sufficient*

### Emergency Rental Assistance

*Based on availability and eligibility requirements; provided to families in crisis who can demonstrate crisis was caused by circumstances beyond their control that made them unable to resolve the delinquency within a reasonable time or unable to make a full payment*

### HEAT in Salt Lake and Tooele Counties

housing.utah.gov/seal/applications.html

801-521-6107

**Alyce Miller**

801-359-2444 ext. 3113

*HEAT provides winter utility payment assistance to low-income households*

### Weatherization

801-359-2444

### Landlord and Tenant Mediation

*This program provides landlord and tenant intervention and mediation to prevent eviction. Volunteer mediators are available to provide free services for interested landlords and tenants. Staff may also provide referrals to Utah Tenant's United and the Apartment Association of Utah. This is a collaborative effort with the Administrative Office of the Courts.*

**American Red Cross**

801-323-7000

utahredcross.org

*International Family Tracing Services: Restoring Family Links*

### The Central City Computer Lab

801-559-1563

cat.slco.org

*Monday–Friday, 10:00 a.m.–8:00 p.m.*

*Free classes in job searching, resumé writing, all Windows XP applications, computer basics, etc.; individual instruction or special classes for community groups available if needed; schedule with instructors*

### Salt Lake City Bicycle Collective

801-328-2453

2312 S. West Temple Salt Lake City, Utah

*Letter from referring agency required; call for more information*



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## Community Resources (continued)

### Sorenson Unity Center

801-535-6536

[slcgov.com/clubhouse](http://slcgov.com/clubhouse)

Unity Center, 1383 S. 900 W. Salt Lake City, Utah 84104

*Free computer classes*

### Comcast's Internet Essentials Spanish

855-846-8376

[internetessentials.com](http://internetessentials.com)

855-765-6995

[internetbasico.com](http://internetbasico.com)

*Internet Essentials, is available to families living in Comcast's service areas that are eligible to receive a free lunch under the National School Lunch Program; families who qualify will receive Internet service for \$9.95 a month plus taxes and a voucher to purchase a low-cost computer for \$149.99 plus tax.*

### Utah State Law Library

Contact

801-238-7990

[utcourts.gov/lawlibrary](http://utcourts.gov/lawlibrary)

Chat

[library@utacourts.gov](mailto:library@utacourts.gov)

[utcourts.gov/lawlibrary/contact](http://utcourts.gov/lawlibrary/contact)

### Self-Help Center

Contact

888-683-0009

[utcourts.gov/selfhelp](http://utcourts.gov/selfhelp)

Chat

[selfhelp@utcourts.gov](mailto:selfhelp@utcourts.gov)

[utcourts.gov/selfhelp/contact](http://utcourts.gov/selfhelp/contact)



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## Income Tax Assistance

### Free Tax Preparation

800-433-3025 or 211

[utahtaxhelp.org](http://utahtaxhelp.org)

### University of Utah Low Income Taxpayer Clinic

801-236-8052

[litc@business.utah.edu](mailto:litc@business.utah.edu)

1453 S. Major St., Salt Lake City, Utah 84115

#### Debbie Katter

801-236-8053

[debbie.katter@utah.edu](mailto:debbie.katter@utah.edu)

*The UULITC can help you to file your delinquent tax returns or amend previously filed returns*



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## Driver License Division Resources

Applicants who provide acceptable proof of their status as a refugee or an approved asylee for an original Utah limited-term driver license will have the option of taking the Utah knowledge test in their native language with the assistance of an interpreter. Individuals who are applying for a Utah driving certificate for the first time or who have already applied but have been unable to pass the written test are eligible for this exception. The Utah Driver License Division will accept the following documents from applicants to prove refugee or approved asylee status in order to be able to take the written test in their native language:

- Original I-94 showing refugee or asylee status; or
- Copy of the I-94 accompanied with a letter from their resettlement agency (on agency letterhead) stating they entered the country as a refugee or approved asylee; or
- Permanent resident alien card "green card" with one of these codes listed under "Category": 0RE4, RE6, RE7, RE8, RE9, AS6, AS7, AS8 or CH6.

Refugee and asylee applicants will need to schedule an appointment online at [secure.utah.gov/refscheduler/scheduler/index.iii?null](https://secure.utah.gov/refscheduler/scheduler/index.iii?null).

Refugees and asylees have two options for interpretation. The first is to use a court interpreter that is Certified, Approved, Registered 1 or Registered 2. The court lists these interpreters at [utcourts.gov/resources/interp/interpreters.html](https://utcourts.gov/resources/interp/interpreters.html). The second option is to call one of the approved interpreting companies to schedule an interpreter for the knowledge portion of the driver license test. Please keep in mind that it can be difficult to find qualified interpreters for some languages, so interpreting agencies request that individuals schedule appointments two weeks in advance and immediately contact the agency of their choice to give sufficient time to arrange an interpreter. This does not guarantee interpreter availability, but it will increase the chances of availability. Interpreter costs are the responsibility of the applicant.

### Translation Companies Approved by DWS and RSO

#### **CommGap International Services**

801-944-4049

#### **Pentskiff Interpreting Services**

801-484-4089 or 1-888-898-7129

*Available by phone 24/7; give at least 24 hours notice*

When the applicant arrives for their scheduled appointment, they will be required to:

- Pay the license fee
- Pass the eye test
- Take the written knowledge test in their native language with the assistance of the approved interpreter

Once the written test is passed, the applicant will be issued a temporary driving permit. Prior to receiving the full driving privilege, the applicant will need to pass the driving test with a driver license examiner. Upon successful completion of all requirements, the applicant will be issued a limited-term driver license with a four-year expiration date. When the limited-term license expires, the applicant will need to renew their license and will be required to pass the written test in English. If the applicant is not able to pass the written test in English, no driving privilege will be given.



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## Legal and Victim Assistance

### Children's Justice Center (Salt Lake County)

257 11th Ave. Salt Lake City, Utah 84103  
8282 S. 2200 W. West Jordan, Utah

385-468-4560  
385-468-4580

### Family Justice Center

YWCA Lolie Eccles Center, 344 E. 300 S. Salt Lake City, Utah 84111

801-236-3370

[legalaidsocietyofsaltlake.org](http://legalaidsocietyofsaltlake.org)

### Family Law Clinic

Scott Matheson Courthouse  
Room W-19, Conference Room A, 450 S. State St. Salt Lake City, Utah

801-924-3370

*Call for schedule change only; staffed by volunteer lawyers, legal professionals and law students; no appointment necessary*

*First and third Wednesday of the month (except holidays), 6:00 p.m.–8:00 p.m.*

### Legal Aid Society of Salt Lake

205 N. 400 W. Salt Lake City, Utah 84103

801-328-8849

### Multi-Cultural Legal Center

[andjusticeforall.org/multicultural.html](http://andjusticeforall.org/multicultural.html)  
205 N. 400 W. Salt Lake City, Utah 84105

801-486-1183

*Focus on discrimination based on race or national origin in housing or employment, racial profiling, immigration and language rights*

### Utah Dispute Resolution

Law & Justice Center, 645 S. 200 E. Salt Lake City, Utah 84111

801-532-4841

[utahdisputeresolution.org](http://utahdisputeresolution.org)

*Mediation and conflict resolution services to low-and middle-income Utahns with financial need*

### Utah Legal Services

205 N. 400 W. Salt Lake City, Utah 84103

801-328-8891

[andjusticeforall.org/uls](http://andjusticeforall.org/uls)

*Handles civil cases for those who qualify; answer questions, give advice, prepare legal documents and represent clients in court and before administrative agencies; cannot assist in criminal matters (including traffic violations); call before coming in*

### Utah State Bar Young Lawyers Division

#### Tuesday Night Bar

Utah Law and Justice Center, 645 S. 200 E. Salt Lake City, Utah

801-297-7037

*First four Tuesdays of the month, 5:30 p.m.–7:00 p.m.; no walk-ins*

### Office of Crime Victim Reparations

350 E. 500 S. Suite 200 Salt Lake City, Utah 84111

801-238-2360

[crimevictims.utah.gov](http://crimevictims.utah.gov)

*Financial assistance to victims of violent crimes*



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## Law Enforcement

**Holladay Police** 801-272-0426  
4570 S. 2300 E. Holladay, Utah

**Metro Jail** 801-743-5500  
3415 S. 900 W. Salt Lake City, Utah 84119

**Murray Police** 801-264-2673  
5025 S. State St. Suite 206 Murray, Utah 84157-0520  
**Dispatch** 801-840-4000  
*Monday–Friday, 8:00 a.m.–5:00 p.m.*

**Salt Lake City Police**  
**Dispatch** 801-799-3000  
**Administration** 801-799-3800  
**Special Permits** 801-535-6118

**Salt Lake County Sheriff's Office Nonemergencies** 801-743-7000

**Sandy Police Department** 801-568-7200  
10000 S. Centennial Parkway Sandy, Utah 84070  
**Dispatch** 801-840-4000  
*Monday–Friday, 8:00 a.m.–5:00 p.m.*

**South Salt Lake Police** 801-412-3600  
2835 S. Main St. Salt Lake City, Utah 84115  
**Dispatch** 801-840-4000  
*Monday–Thursday, 7:00 a.m.–6:00 p.m.*

**Taylorsville Police** 801-955-2000  
2600 W. Taylorsville Blvd. (5400 S.) Taylorsville, Utah 84118  
**Dispatch** 801-743-7000  
*Monday–Friday, 8:00 a.m.–5:00 p.m.*

**West Jordan Police** 801-256-2000  
8040 S. Redwood Rd. W. Jordan, Utah 84088  
**Dispatch** 801-840-4000

**West Valley Police** 801-963-3300  
3575 S. Market St. West Valley City, Utah 84119  
**Dispatch** 801-840-4000  
*Monday–Thursday, 7:00 a.m.–6:00 p.m.*

**Unified Police** 801-743-5800  
3365 S. 900 W. Salt Lake City, Utah



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## Food Resources

### **Community Food Co-Op Of Utah**

801-746-7878

foodco-op.net

1726 S. 700 W. Salt Lake City, Utah 84104

*A project of Crossroads Urban Center Mobile Markets; credit cards, cash and Horizon cards accepted; visit [foodco-op.net/mobile\\_market](http://foodco-op.net/mobile_market) for specific places and times*

### **Delivery Redistribution of Produce and Surplus (DROPS)**

*A program of the Utah Food Bank that distributes donations including fresh produce, dairy products and day-old bread to neighborhoods throughout Utah; call 2-1-1 to find out when the next DROPS will be in your area*

### **Women, Infants and Children (WIC)**

801-483-5451

3195 S. Main St. Salt Lake City, Utah

#### **Find a WIC office near you**

801-538-6960

*WIC provides specific nutritious food vouchers to pregnant, postpartum and breast-feeding women and their infants and children up to age five who are at nutritional risk because of inadequate nutrition and income*

### **Utah Office of Education**

801-538-7680

[schools.utah.gov/cnp](http://schools.utah.gov/cnp)

### **Summer Food Service Program (SFSP)**

*Free meals to children 18 years and under at approved locations*

### **Utah Food Bank**

3150 S. 900 W. Salt Lake City, Utah

#### **Walt May**

801-887-1249

[waltm@utahfoodbank.org](mailto:waltm@utahfoodbank.org)

*For a complete list of food resources visit [uw.org/211/find-help/resources-by-need/food-resource-list.pdf](http://uw.org/211/find-help/resources-by-need/food-resource-list.pdf)*



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## Refugee Community Organizations

### African Women of the Great Lake Regions

Antoinette Uwanyiugira	801-654-6325	antoinette_uwanyiugira@yahoo.com
Margueritte Lyonze	801-604-9353	
Victoria Mpunga	801-688-1416	
Bridgette Rwakabuba	801-381-2371	b_rwakabuba@yahoo.com

### Ahiska Turks

Suleyman Khalilov	801-759-9525	ahiskata@mail.RU
	801-908-7231	

### Bhutanese Community

Hem Dulal	801-530-9640	dagana.hem@gmail.com
Dharani Adhikari	801-505-2113	dharani.adhikari@rescue.org
Ghana Dula	801-815-6756	gahan.dulal@rescue.org

### Bosniak Islamic Society

Serif Delic	801-746-7172	serifdelic@gmail.com
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### Bosnian and Hercegovinian Communities

Edin Curic	801-244-1544	edincuric@comcast.net
	801-466-1357	

### Burmese Community

Zaw Htike	801-688-2800	zaw.htike@theirc.org
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### Burundi Community

Alex Ngendakuriyo	801-859-2475	binjesus25@yahoo.com
Gustave Gitakuzi	801-792-0602	shabgust1@yahoo.com

### Chad Community

Albert Betoudji	801-250-7869	reoubeal@yahoo.com
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### Chin Community

Philip Ramtin	801-637-0888	
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### Congolese Community

Feli Kavita	801-638-2406	feli_kavita@hotmail.com
Andre Muhimuzi	801-654-2668	lesmuhimzi@gmail.com

### Equatorial Community

Stephen Oliver	801- 879-4747	lumorilogkwen@yahoo.com
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### Eritrean Community

Daniel Tesfai	801-637-2037	tsdanilingo@yahoo.com
Ermias Teklu	801-759-4546	funnyermias@yahoo.com



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## Refugee Community Organizations (continued)

### Ethiopian Community

Mike Mamo	801-502-5164	mikesmamo@gmail.com
Bethlehem Wondimu		bwondimu@utah.gov

### Iraqi Community

Mahhdi Mohsen	801-661-6398	presidenticu@yahoo.com
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### Karen Community

T'May Pah	801-435-3635	payT@aau-slc.org
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### Karenni Community

Bel Reh	801-347-7928	behrehhtoo@gmail.com
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### Kivus Community

Zeze Rwasama	801-513-9336	zrwasama@utah.gov
Luc Kabuya	801-530-9676	lukekabuya@yahoo.com

### Liberian Community

Jacob Williams	801-883-9264	
Eric Gowah	801-347-2184	e.gowah@yahoo.com
William Manneh	801-660-7387	mannehwilliam@yahoo.com

### Myanmar Indigenous Community of Utah

Banyar Marn	801-651-0772	lawiaai@yahoo.com
Kyaw Eh	801-822-6624	sawpoedah@yahoo.com
Bel Reh	801-347-7928	behrehhtoo@gmail.com
Philip Ramtin	801-637-0888	
Khaing Min	801-808-1372	khaingmorn@gmail.com

### Nigerian Community

Chief Samson	801-721-3709	
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### Ogoni Community

Vincent	801-661-0757	info@kalmedicalsupplies.com
Godpower Pienu		akpobarrip@msn.com

### Rwandese Community

Dominique Gumirakiza	435-754-6364	irakizadominique@yahoo.com
Esperance Rigumva		espe84104@yahoo.com
Fredrick Ntabwoba	801-347-7129	frebakotssi@yahoo.com

### Sierra Leonean Community

Bernard Wager	801-618-8159	deejayvoe@yahoo.com
Mohamed Bility	801-347-0306	mohbility@gmail.com
Abdulai Salankole	801-815-4946	eddykole@yahoo.com



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## Refugee Community Organizations (continued)

### Somali Bajuni Community

Ismael Mohamed	801-916-3988	ismail.bajuni@yahoo.com
Omar Mustapha	801-706-8171	ibnyassin@hotmail.com

### Somali Bantu Association of Utah

Osman Hassan	801-815-8815	osmanh@aau-slc.org
Hussein Aden	801-864-8832	husseinaden96@yahoo.com

### Somali Bantu Community and Interpretation Services

Sheikh Gurey	801-432-8461	gurey321@gmail.com
Abdirahman Muhendeni	801-915-3980	

### Somali Bantu United of Utah

Hussain Aden	801-809-2687	husseinaden96@yahoo.com
D. Eftin	801-892-9111	

### Somali Community Services of Utah

Abdi Sheikh	801-596-1384	asheikh@utah.gov
Adan Haji Mahmoud	801-831-1132	dhayaal24@gmail.com

### Somali Community Self Management

Abdirizak Ibrahim	801-864-2483	bahgado@hotmail.com
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### Sudanese Community

Tino Nyawelo	801-581-4154	thescut.org tnyawelo@gmail.com
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### Togolais Community

Messan Ametitovi	801-982-9595	Info@atosutah.org
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### United Africans Of Utah

Amadou Niang	801-450-6172	niangam2@yahoo.com
Aden Batar	801-859-6987	adenbatar@msn.com

### Women of the World

Samira Harnish	208-890-8635	womenofworld.org samira@womenofworld.org
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## Refugee Community Offices

### **Iraqi Community of Utah**

3424 S. 300 W. Salt Lake City, Utah 84107

### **Somali Bajuni Community**

1735 S. Redwood Rd. Suite 116 Salt Lake City, Utah 84104

### **Somali Bantu Association of Utah**

3335 S. 900 E. Suite 145 Salt Lake City, Utah 84106

### **Somali Bantu United of Utah**

1735 S. Redwood R. Salt Lake City, Utah 84104

### **Somali Bantu Interpreting Services**

3335 S. 900 E. Salt Lake City, Utah 84106

### **Kivus Community of Utah**

3194 S. 1100 E. Suite 101 Salt Lake City, Utah 84106

### **DWS Metro Employment Center**

720 S. 200 E. Salt Lake City, Utah

**Somali Community Services of Utah**

**Women of the World**

**Bhutanese Community of Utah**

**Rwandese Community of Utah**

**Association of Sierra Leoneans in Utah**

**Sudanese Community in Utah**

**Myanmar Indigenous Communities of Utah**

**Ethiopian Community Association of Utah**

**Burundi Community of Utah**



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## Cultural Performers

### **Africa Heartwood Project USA**

Andy

801-688-1015

[africaheartwoodproject.org](http://africaheartwoodproject.org)

[andy@africaheartwoodproject.org](mailto:andy@africaheartwoodproject.org)

### **Acholi — Southern Sudan**

801-328-1091

### **Sewa Cultural Dance Troupe — Sierra Leone**

Alex Vandi

801-638-2015

### **Bazeen**

Raj Harrous

801-955-9495

801-548-4483

### **Best of Africa Cultural Group (Voices of Youth)**

Valentine Mukundente

801-706-1227

### **Bhutanese Community of Utah**

Jaga Adhikari

801-702-3840

Ghana Dulal

801-815-6756

Ram Thapaliya

801-738-0616

### **Bosnian Dancers**

Edin Curic

801-244-1544

801-466-1357

### **Caucasian Folk Dancers — Meskhetian Turks**

Soleyman Khalilov

801-860-5842

### **Congo Folk Dance and Zambia Dance**

Cathy Tshilombo-Lokemba

435-849-2365

### **Ethiopian Dance Troupe — Ethiopian Community Association of Utah**

Mike Mamo

801-502-5164

[mikesmamo@gmail.com](mailto:mikesmamo@gmail.com)

### **Jambo Africa — Burundi Drummers**

Alex Ngentangentakuriyo

801-548-7621

[binjesus25@yahoo.com](mailto:binjesus25@yahoo.com)

### **Liberian Dance Ambassadors**

Phillip Doe

801-347-4650

### **Myanmar Dancers**

Ler Wah

801-301-4430

[qarroehover@gmail.com](mailto:qarroehover@gmail.com)

### **Persian Community of Utah**

Central Iran Seegar Dancers

801-486-0576

### **Rocker**

Bawmu H. Everest

801-833-9584

### **WATOTO Wa Africa**

Rosette Bahati

801-637-7899



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## Suggested Readings

**"Middle of Everywhere"** by Mary Piper

**"Half the Sky"** by Nicholas D. Kristof and Sheryl WuDunn

*Global rights for women*

**"War Is Not Over When It's Over"** by Ann Jones

*Ann Jones traveled for two years through war-torn countries in Africa, East Asia, and the Middle East showing the full consequences of modern warfare*

**"Outcasts United — A Refugee Team, an American Town"** by Warren St. John

*A story about a community of refugees, their bewildered neighbors in a small town and a Jordanian woman who not only coaches, but also mentors, mothers and inspires*

**"From the Land of Green Ghosts"** by Pascal Khoo Thwe

*The true story of student protestor's survival and escape from Burma*

**"Undaunted"** by Zoya Phan with Damien Lewis

*The struggle for freedom and survival in Burma*

**"The Spirit Catches You and You Fall Down"** by Anne Fadiman

*The story of the controversy between a small hospital in California and a refugee family from Laos over the care of their sick child*

**"Bamboo People"** by Mitali Perkins (Junior Library Guild Selection)

*Set against the political and military backdrop of modern-day Burma*

**"An Ordinary Man"** by Paul Rusesabagina, Hotel Manager in Rwanda

**"Strength in What Remains"** by Tracy Kidder

*Young medical student escapes Rwandan genocide and arrives in New York City*

**"Escape from Rwanda"** by John Yves Bizimana

*A BYU student's story*

**"Left to Tell"** by Immaculee Ilibegiza

*Surviving Rwandan genocide*

**"We Wish to Inform You That Tomorrow We Will Be Killed with Our Families"** by Philip Gourevitch



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## Suggested Documentaries and Movies

**"Well Founded Fear — Asylum Process"**

**"The Devil Came on Horseback — Genocide in Darfur"**

**"God Grew Tired of Us — Resettlement of Lost Boys of Sudan"**

**"Into the Current — Burma's Political Prisoners"**

**"Rain in a Dry Land — Refugee Resettlement in the U.S."**

**"Hotel Rwanda"**

**"Sometimes in April"**

**"My Name is Khan"**

**"Blood Diamonds"**

**"Arranged"**

**"Taken"**



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# Typical Refugee Experience

## Refugee Flees Homeland

(Somalia, Sudan, Iraq, Iran, Afghanistan, etc.)

## United Nations High Commissioner for Refugees

Repatriation (sent home after situation stabilizes), nationalization (stay in the country to which they fled) or third country asylum or resettlement (less than one percent of refugee population)

## U.S. Department of State and Immigration and Naturalization Services

Interview at a Migration Processing Center with refugee to determine resettlement eligibility

## Allocation to Domestic Resettlement Agency

Migration and Refugee Services notifies the United States Conference of Catholic Bishops, the International Rescue Committee or other national agencies

## Allocation to Resettlement Site

Catholic Community Services of Utah (CCS) or International Rescue Committee Salt Lake Regional Office (IRC)

## Refugee Notified of Resettlement Site In the U.S.

Refugee prepares to enter of last stage, undergoing a medical examination and other clearance checks

## Processing Completed

Flight Booked, CCS or IRC notified of the date of arrival; usually given one or two weeks notice

## Arlington Diocese Office of Resettlement Prepares for Arrival

Resettlement Director assigns caseworker to the case; arrangements made for housing, furniture and food for the family; volunteer coordinator assigns mentors to the family

## Refugee(s) Arrive in Salt Lake

Caseworker greets refugee(s) at Salt Lake International Airport and takes them to their new home; family applies for social security cards, food stamps and other benefits; caseworker and volunteers help the family understand their new surroundings and the new culture

## Within First Three Months

Eligible family members start working and start becoming truly self-sufficient

## After Six Months

Case is closed at original resettlement agency; continuing case management and services provided through the Refugee Employment and Community Center as Asian Association of Utah (AAU)

## After One Year

Refugee is allowed to apply for resident status and receive a green card

## After Five Years

Refugee is eligible to apply for citizenship



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## About Refugees

### Who is considered a refugee?

*A refugee is someone who, "owing to a well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group or political opinion, is outside the country of his or her nationality and is unable to or, owing to such fear, is unwilling to avail himself of the protection of that country."*

### Who decides who is a refugee?

UNHCR conducts interviews to decide if a person should be granted refugee status. UNHCR seeks to find what it calls a durable solution for any refugee situation. There are three durable solutions: 1) voluntary repatriation to the home country, 2) integration into the country of asylum and 3) resettlement in a third country, such as the United States.

### Which refugees are eligible for U.S. resettlement?

*A person who meets the definition of refugee may be eligible for U.S. resettlement if he or she:*

- *Has a particularly compelling history of persecution*
- *Is a member of an ethnic or religious group that is considered by the United States to be of special humanitarian concern*
- *Is the spouse, unmarried child or parent of a refugee who has been resettled or is a U.S. permanent resident or an asylee in the United States*

### How are refugees processed for U.S. resettlement?

Overseas processing entities (OPEs) interview applicants, prepare paperwork for USCIS and arrange medical examinations and background security checks for refugees approved by USCIS. The International Organization for Migration (IOM) arranges transportation to the United States. Refugees are expected to repay the cost of their transportation once they get established. Before departure, refugees receive cultural orientation, which provides them with information about life in the U.S. and helps them establish realistic expectations about resettlement.

### Who helps refugees resettle in Utah?

In Utah there are two resettlement agencies: the International Rescue Committee (IRC) and Catholic Community Services (CCS). The resettlement agency is the most important source of information and assistance during the refugees' first months in the United States. The resettlement agency ensures that refugees are welcomed at the airport; arranges for their housing, furniture and basic household supplies; conducts orientation; and prepares a resettlement plan, which includes referrals to social services and employment.



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## Glossary of Terms

**Affidavit of Relation (AOR):** A form filled out by the anchor to try to reunify family and friends. (Only a few countries participate in reunifications programs at any given time.)

**Anchor:** The person who requests a refugee be resettled in their area by submitting an AOR.

**Asylee:** A person who leaves his or her country of origin and applies for protection in another country. An asylee must prove a "well-founded fear of persecution." See "Refugee."

**Case Manager:** A person employed by a resettlement agency to work with refugees.

**Country of First Asylum:** The first country a refugee flees into and files for protection or asylum.

**Country of Origin:** The country a refugee flees from.

**Department of Workforce Services (DWS):** A government agency that helps people with food stamps, Medicaid, cash assistance, childcare and work plans, among other things.

**Health Screening:** Every refugee resettled in the U.S. must have a health screening within the first 30 days.

**Illegal Immigrant:** A person who has entered a country without legal or with expired documents.

**Immigrant:** A person who chooses to live in a country other than his or her country of origin.

**International Organization for Migration (IOM):** An organization that provides travel loans to refugees.

**Internally Displaced People (IDP):** People who flee but remain within their country's borders.

**Match Grant:** A federal program, administered by resettlement, to help refugees get employed quickly. Must enroll within 30 days and cannot have accessed cash from DWS during that time.

**Office of Refugee Resettlement (ORR):** Provides policies and programs for refugees.

**Principal Applicant (PA):** The person under whom a case is officially listed.

**Reception and Placement (R&P):** Housing (rent, deposit, furnishings, supplies) clothing, case management, job development and financial assistance for the first 30 days; up to \$900 per person.

**Refugee:** A person who has fled his or her home country and crossed an internationally recognized border. A refugee must have suffered past persecution or have a well-founded fear of future persecution in his or her country of origin based on race, religion, nationality, political opinion or membership in a particular social group.

**Repatriation:** When a refugee voluntarily returns to his or her country of origin.

**United Nations Commissioner for Refugees (UNHCR):** Leads and coordinates international action for the worldwide protection of refugees and the resolution of refugee problems.



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